



REGULATED BY THE CLC

- ✓ **Specialist Lawyers**
- ✓ **Acting for you**
- ✓ **Robust protections**



Your specialist lawyer is subject to robust regulation.

The lawyers in practices regulated by the CLC are specialist professionals who are required to act with independence and integrity and maintain high standards of work. They have to undertake specialist training and are required to renew their licence every year.



Your best interests are served.

The specialists working for you have a duty to act in your best interests.



The fees you pay are clear and transparent.

You have a clear idea of the fees you will be charged just by looking at a CLC practice's website. When instructing them, you receive comprehensive information about how much you are paying as well as details of the service they will provide. You must be informed in advance of any additional costs.



Your money is held separately from the practice's own funds and is kept safely.

It is likely the practice will hold money on your behalf at some point. There are strict rules around how they do this to ensure that it is kept securely and they will work with you to protect against fraud.



If something goes wrong, you are protected.

Regulation by the CLC offers high levels of consumer protection. Complaints about service must be dealt with promptly and fairly by the practice and if you are not happy with the response you can complain to the Legal Ombudsman. All CLC regulated practices are required to carry professional indemnity insurance of at least £2 million and contribute to a Compensation Fund.